



# 10-Year Combined Contractors & Product Warranty Certificate

(Workmanship is covered by the Contractor under this Warranty)

Section 1. General Details			
Warranty No	998918	Contract Completion Date (Warranty Start Date)	09/08/2023
Property Owner(s)	Mr & Mrs Biokil	Property Address	1 Biokil Crown Street Hilton Derbyshire
		Post Code	DE1 2BK
Contract Value (ex VAT)	£2,000.00	Date of Issue	09/08/2023

Section 2. Biokil Crown Approved Contractor Details			
Contractor Name	Biokil Crown Ltd	Contractor Address	Unit 31 Hilton Industrial Estate Sutton Lane Hilton
Tel / Mobile No	0115 9460060	Post Code	DE65 5FE
Contractor Acc. No	1	Email	guarantee@biokilcrown.co.uk

### Section 3. Product Warranty Details - (Type of Warranty denoted by below)

Cavity Drainage Membrane (CDM) Materials (Below Ground Only)	<input checked="" type="radio"/>	Cementitious & Epoxy Tanking Materials (Below Ground Only)	<input type="radio"/>
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**Warranty Statement - Products**  
 Subject to the Terms & Conditions specified overleaf in this document, Biokil Crown Ltd guarantees that the listed products below will be free from manufacturing defects or will not break down or deteriorate for a period of 10 (TEN) years, starting from the Contract Completion Date (Warranty Start Date) specified above, when installed in accordance with the manufacturers written specifications and guidelines and in accordance with the appropriate Technical Data Sheets (TDS).  
 Should any of the products listed below prove defective during the Term of this Warranty, Biokil Crown Ltd will replace the material(s) only.  
**Biokil Crown Ltd is not responsible for any workmanship whatsoever under the terms of this Warranty.**  
 Biokil Crown Ltd is not liable for losses due to delays or any other consequential damages.

**Warranty Statement – Workmanship**  
 The Biokil Crown Approved Contractor agrees to re-treat the areas originally treated, should the treatment fail within the Warranty period, due to either poor workmanship or product failure.  
 The Biokil Crown Approved Contractor does not accept any consequential liability.

### Re-plastering - carried out by:

Approved Contractor	<input checked="" type="radio"/>	Client	<input type="radio"/>	N/A	<input type="radio"/>
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### Products Covered

Product Name	Product Name
8mm Membrane	Aqua Channel Rodding Eye In Channel
Brick Plugs with Seals	Aqua Pump Kit
Aqua Channel With Upstand	
Aqua Channel Corner	
Aqua Channel In Line Connector	

Upon issuing this 10-Year Combined Contractors & Product Warranty Certificate to the Property Owner(s), the Biokil Crown Approved Contractor hereby agrees to the Terms & Conditions of this Certificate

### Important Document – Keep this Certificate in a Safe Place

(e.g. with the Deeds to the Property) along with the Approved Contractor Survey Report, Plan of Areas Treated and Receipted Invoice as these documents will be required in the event of a claim

## Section 4. Terms & Conditions

### For All Warranties

- The work must have been carried out to a specification approved by Biokil Crown Ltd and using Biokil Crown materials only.
- All recommendations made at the time the original work was performed must have been complied with, irrespective of whether the beneficiary of the Guarantee is aware of such recommendations.
- The Contractor must have been paid in full and a receipted invoice produced prior to consideration of the claim.
- All product(s) used were in their original container, sealed, and in good condition at the time of use.
- All Guarantee claims will be subject to a call out fee of at least £150.00 plus VAT (current minimum Fee), which will be refunded at the discretion of Biokil Crown Ltd, should the claim prove to be valid. Before making a claim, please ask for information (including cost) regarding this Fee.
- The original Certificate of Guarantee and copies of the Approved Contractor Survey Report and Plan of Areas Treated (as required) and Receipted Invoice (these documents form an essential part of the Guarantee) must be produced and accompany any claim made under the Guarantee directly to Biokil Crown Ltd if the Biokil Crown Approved Contractor has ceased trading. (In the first instance the Biokil Crown Approved Contractor must be contacted in the event of a claim).
- In addition to the charge for the initial inspection visits specified, Biokil Crown Ltd reserves the right to charge for laboratory fees, surveying expenses, and exposure works prior to settlement of any claim. Such items to be refunded if the claim proves valid.
- The Guarantee is restricted to the areas originally treated and does not cover consequential loss or damage.
- The original client (and any subsequent property owners) must have complied fully with the terms and conditions of the contract with the Biokil Crown Approved Contractor.
- The Biokil Crown Approved Contractor and Biokil Crown Ltd accept no liability for any consequential loss or damage arising from the treatment work, for example, to furniture, plywood, carpets etc., beyond retreatment of the affected areas.

Additional Guarantee Conditions (Applicable to specific Guarantees as highlighted with a X)	Cavity Drainage Membrane (CDM) Materials (Below Ground Only)	Cementitious & Epoxy Tanking Materials (Below Ground Only)
• The client must have adhered to the Replastering Specification of Biokil Crown Ltd where appropriate when not carried out by the Biokil Crown Approved Contractor.	<b>X</b>	<b>X</b>
• Wallpapering must not be carried out within a minimum of 12-months (and paint within a minimum of 4-6 weeks) of completion of the DPC contract to enable drying out to occur satisfactory. Water-based breathable emulsion paint only must be used, during this drying out period.		<b>X</b>
• The work must have incorporated full preparation of the floor and/or wall surfaces utilising grit blasting and/or needle gun and/or bush hammer treatment or other method approved by Biokil Crown Ltd.		<b>X</b>
• The coating must have been applied in accordance with the instructions and appropriate measures taken to avoid condensation during curing.		<b>X</b>
• The work must have incorporated necessary preparation of the wall surfaces by a method approved by Biokil Crown Ltd.	<b>X</b>	<b>X</b>
• The membrane system must have been applied correctly including the measures necessary to avoid condensation problems.	<b>X</b>	
• This Product Warranty does not cover any Sump/Pump System, which is covered for 1 Year under Statutory Rights. The Sump/Pump System must be maintained by an experienced contractor.	<b>X</b>	

### Exclusions

- Damage caused by subsidence, vibration or movement of the masonry or floors.
- Surface variations in colour or texture not related to chemical breakdown or coating performance failure.
- Damage caused by salt penetration during the initial curing period.
- Failures associated with inadequate preparation of the walls or floors.
- Mechanical damage caused by building works, alterations, or fixings.
- Leakages around pipework, wiring or other intrusions.
- Cracking caused by failure of underlying original or repair works, render coats etc.
- Areas not originally treated by the Biokil Crown Approved Contractor.
- Liability will not be accepted where the Cavity Drainage Membrane (CDM) or Tanking System has been incorrectly applied, punctured, interfered with, or where structural movement has occurred after completion.
- Pump failure beyond the manufacturer's warranty (usually 1-Year).
- Damage resulting from failure to service a maintainable Cavity Drainage Membrane (CDM) drainage system, including pumps.
- Consequential damage of any kind, including damage to furnishing, floor coverings, wall finishes, or any other materials affected by dampness.

**THIS WARRANTY IS IN ADDITION TO YOUR STATUTORY RIGHTS WHICH ARE NOT EXCLUDED OR DIMINISHED**

## Section 5. Reassignment of Warranty

In the event of the above property changing ownership, it is NOT necessary to have this Warranty reassigned as the Warranty remains on the property independent of the property owner. However, the original Certificate of Warranty, copies of the Approved Contractor Survey Report, Plan of Areas Treated, and Receipted Invoice would be required in the event of a future claim. These documents should be passed over to any new owner of the property. If in doubt, please contact Biokil Crown Ltd ([info@biokilcrown.co.uk](mailto:info@biokilcrown.co.uk)).

Biokil Crown Ltd

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